



February Newsletter

February 2018

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Message from Helen Harris

We began the New Year with news of a CQC (Care Quality Commission) routine practice inspection. This took place on Tuesday 16th January. Many thanks to patients who were randomly selected for interview in the waiting room on the day and to those who completed the CQC survey cards made available in the days before the inspection. Preliminary feedback was very positive and we await the full report which will be displayed in the waiting room and on our website.

We are seeking new members for our Patient Participation Group. The group receives a regular newsletter email and information about Clinical Commissioning Group meetings (usually at the Pavilion, Keynsham or St Martin's Hospital, Bath). Typically PPGs volunteer their time to periodically get together to plan how they will support their practice. If you would like to join our group, please let me know.

I will shortly be analysing the results of our practice patient survey (June – December 2017) – results will be shared in our next newsletter.

Would you like to receive this newsletter by email?

See over for more information.

Winter Flu Campaign

You will have heard media reports of flu outbreaks in the UK. We have been offering the flu vaccine free to eligible patients since early September and take up this year was very positive, including a weekend flu clinic. We still have vaccines available, please book via Reception.

Visiting Therapists & Meeting Groups

Our rural aspect means that we are mindful of the need to offer outreach patient services. We offer an increasing number of NHS and private visiting therapists and group meetings here at the surgery. Please see overleaf. If you would like us to consider something not already offered, please let us know.

Visiting Therapists & Clinics**Abdominal Aortic Aneurysm (AAA) screening****BaNES Talking Therapies (LIFT)****Bladder & Bowel Service (BABS)****Chew Valley Physiotherapy****Chew Valley Therapies (Chiropodist)****Clinical Acupuncturist****Drugs & Alcohol counselling****Hypnotherapist & Counsellor****IRIS (Domestic Violence)****Midwives – Virgin Care****My Script****New Way****Rosanna Chapman (clinical psychologist)****Rachel Carlyon Guy (psychotherapist)****NHS Physio (Virgin Care)****Retinal Screening****Shine (Children's Health)****Stoma Clinic****Meeting Groups****Meditation Group (Wednesday evening)****Mum's Choir (Tuesday morning)****Would you like to receive this newsletter by e-mail?**

Newsletters are also posted on our website. If you would like to receive an email containing a link to the next newsletter, you can sign up via our website, go to:

- Chewmedicalpractice.co.uk
- Scroll down to the bottom of the home page
- Click on the 'Sign up for your newsletter' button
- Enter your details as requested.

You will then receive an email confirming you have signed up.

Eating Well for Wound Healing

Our nursing team recently put together a new information leaflet 'Eating well for wound healing'. Copies can be found on the patient information table in reception or you can download a copy from our website.

Managing Long-Term Health Conditions

- Is your mood affected by a long term health condition?
- Would you like to explore how stress, activity levels and mood may be affecting you?

BaNES offer a FREE Wellbeing Service with group or 1:1 sessions. For more information contact BaNES on:

Tel: 01225 675150 or visit <https://iapt-banes.awp.nhs.uk>

New Member of the Team

Sammie Light joined the team in January and will be supporting both Reception and Dispensary. Sammie joins us after just finishing her A Levels at Chew Valley School.

All new Reception and Dispensary team members wear a 'trainee receptionist' badge in their first few weeks of joining us as they may take a little longer to assist you. We would like to thank you for your patience and understanding during this time.



For healthcare updates and public meeting information follow 'Bath and North East Somerset CCG' on Facebook