



# Autumn Newsletter

Autumn 2018

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## Christmas Opening Times

Mon 24 <sup>th</sup> Dec	8am–6pm
Tues 25 <sup>th</sup> Dec	Closed
Weds 26 <sup>th</sup> Dec	Closed
Thurs 27 <sup>th</sup> Dec	8am–6pm
Fri 28 <sup>th</sup> Dec	8am–6pm
Sat 29 <sup>th</sup> Dec (Pre booked appointments & collection of prescriptions only)	9am–12pm
Mon 31 <sup>st</sup> Dec	8am–6pm
Tues 1 <sup>st</sup> January	Closed

## Message from Helen Harris, Practice Manager

You may have received a letter from companies such as Pharmacy 2U offering NHS repeat prescription services to your door. Chew Medical Practice is able to dispense medication for the majority of our patients direct from the surgery and many patients also benefit from our free prescription home delivery service and monitored dosage systems. If you would like more information about our dispensing services, please speak to our knowledgeable and friendly dispensing team.

We would like to thank a kind patient for donating a new ear irrigator machine which will benefit many of our patients. We really value your patient contributions which help make our rural dispensing practice fabulous.



We are delighted to announce that Dr Deborah Morgan gave birth to a baby girl in July. We are sure you will join us in sending many congratulations to Dr Morgan and her family.

## HANDi App - Support for Child Health



As we move into the winter months, the demand on the NHS will increase. The Royal United Hospital in Bath in conjunction with BaNES and Wiltshire Clinical Commissioning Group have produced the HANDi app which provides expert advice for parents on the six most common childhood illnesses when and where you need it. The HANDi app can be downloaded for free from the iTunes App Store and the Google Play Store.

## Two Week Wait Appointments

BaNES Clinical Commissioning Group have produced a new leaflet for patients that are referred via the two week wait appointment system to see a hospital clinician. This system was introduced so that a specialist can see any patient with symptoms that might indicate cancer as quickly as possible. Cancer is more likely to be cured if detected and treated early. This leaflet is available at the surgery and is designed to give a clear understanding of how the system works.

[chewmedicalpractice@nhs.net](mailto:chewmedicalpractice@nhs.net)

## Flu Vaccinations

We are holding further flu clinics in November for patients aged 65 and Over. It is not too late to contact us to book yourself into these clinics.

If you are under the age of 65 and fall into the 'at risk' category and have not had your flu jab, please contact us to book an appointment or simply call into the surgery for your vaccine.

Home schooled children (Reception to school year 5) will be offered the flu vaccination by NHS provider Virgin Care. Virgin Care will also offer extra clinics for children who missed the initial vaccination sessions at school. For more information contact Virgin Care on: 01225 838270.

## Patient Access

Patient Access provides access to a range of information and transactional services on-line which are available 24 hours a day, 7 days a week and include:

- Check, book and cancel doctors' appointments
- Check your medication and order repeat prescriptions
- Update your contact information, including mobile numbers and email address
- See results of tests ordered by the surgery
- See a list of your medical problems
- See your immunisation record and check information about allergies

If you would like to register for an account please speak to a member of our Reception team who will be happy to help.

## Patient Participation Group

Chew Medical Practice has brought together a small group of patients to look in detail at how the surgery works, based on the experience of those who use it. We are always looking for new members to join our Group. If you think you may be interested our website can give you more information or alternatively please contact Helen Harris, Practice Business Manager.

## Sexual Health and Contraception Clinic – Bath and Keynsham

The contact telephone number and opening hours for the Riverside Clinic in Bath and Keynsham Health clinic has recently changed. The new number is tel: 01225 826855. Please visit their website [www.ruh.nhs.uk/sexualhealth/](http://www.ruh.nhs.uk/sexualhealth/) to check the new opening times before visiting.

## Would you like to receive this newsletter by email?

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